OpenJet

Emirates ID Card Reader

Installation Manual

Company: شركة انديبندنت هيلث لخدمات تكنولوجيا المعلومات (ذ.م.م) - انهيلث
Version: 2.0
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1 EMIRATES ID CARD READER INSTALLATION:

**Pre- Requisites:** To use the Emirates ID card reader, the latest version of JAVA must be installed on your computer. When you click on “Read” (refer Image 1) and JAVA is not updated or not already installed on the computer then you will receive the “JAVA Update Needed” pop up as shown below. Refer **Section 2** for Java Installation or click on “Update (recommended)” (Refer Image 2) for updating JAVA.

![Image 1](image1.png)

![Image 2](image2.png)

Step 1: Go to Start and search “Configure JAVA” and select it. (Refer Image 3)

![Image 3](image3.png)
Step 2: Java Control Panel window will display. Select “Security” tab. Under “Exception Site List”, make sure the below link is added as per the environment used (Refer Image 4).

For Production: https://openjet2.inhealth.ae, https://openjet.inhealth.ae and https://integration.inhealth.ae

Step 3: If the link is not already added, then click on “Edit site List” and add entries in the table. (Refer Image 5)
Step 4: Connect the Card Reader to the computer and insert the Emirates Card in the device. When the ID get inserted make sure the light must blink and then turn green. (Refer Image 6 and Image 7)

![Image 6](image6.jpg) ![Image 7](image7.jpg)

Step 5: Click on “Read” (Refer Image 8), a pop up will display (Refer Image 9)

![Image 8](image8.jpg) ![Image 9](image9.jpg)
Step 6: “IDCardToolkitService.jnlp” file will download. Click on “Keep”. Save the file on your computer. Double click on file to install the same. Following window will display. Tick the checkbox and click on “Run”. (Refer Image 10)

Note: You might get the below window when trying to install IDCardToolkitService.jnlp. Click on “Allow access” and refer step 6. (Refer Image 11)

After clicking on “Allow access”, the system might require Admin Credentials. In this case, please contact your facility admin/IT to grant the permissions.
Step 7: After successful installation, go to task bar “ToolkitAgent” icon will display

![Image 12]

Note: Always note that ToolKitAgent must be running at the time of card reading. If it’s not running, kindly double-click the file “IDCardToolkitService.jnlp” to run it.

Step 8: Click on “Status” (Refer Image 13), a message will display “Agent is initializing” (Refer Image 14), Click on “Ok”

![Image 13] ![Image 14]

Step 9: The status must change to “Agent is running”. Click on “Ok. If the status does not change close the message box and click on “Status” again, it will change to “Agent is running” (Refer Image 15).

![Image 15]
Step 10: Click on “Read” and the card reader will read the details and the data will pop up in the EID Text field. (Refer Image 16)

Image 16

Note : Kindly Note that following the steps from 1 to 6 is only one-time effort, after that you just need to check if the ToolKitAgent is running to read the card. IDCARDToolkitService.jnlp file you can save it on your computer on your desired location and make it run by double click the file.

Optional Step 11:

To automate the setup of the card reader setup please complete these steps:

1. Download the file from https://openjet2.inhealth.ae/EIdReader.zip
2. Extract EIdReader.zip
3. Copy Extracted folder (EIdReader) and paste it into program file (C:\Program Files) (N.B. system admin permission is required to copy this folder to program file)
4. Open EIdReader folder and create a shortcut to the file by right clicking the file and select “Send To -> Desktop (Create Shortcut)” (eidreader.bat)
5. Once the shortcut has been created, right-click the file and select cut.
6. Press the Start button and type Run and press enter.
7. In the Run Window, type “shell:startup” to open the Startup folder and paste the shortcut.
8. After these all step restart your computer.
2 JAVA INSTALLATION MANUAL:

Step 1: Click [https://www.java.com/en/download/manual.jsp](https://www.java.com/en/download/manual.jsp), Following page will display:

Step 2: Click Windows Offline, following page will display
Step 3: Click “RUN”, following page will display

Step 4: After successful download, following pop up will display:
Step 5: Click on “Install”, and then click on “ok”

Step 6: Installation under progress as shown below:
Note: You might get an option to uninstall the older version of Java.

Step 7: Uninstall the older version of Java by click on "Uninstall"

Step 8: Uninstallation under progress:
Step 9: After successful Uninstallation click on “Next”

Step 10: JAVA installed successfully as shown below:

✓ You have successfully installed Java

You will be prompted when Java updates are available. Always install updates to get the latest performance and security improvements.

More about update settings
3 POINT OF CONTACT

Any support can be reached by contacting inHealth on the following details for any issues faced during the EID card reader installation:

Email: support@inhealth.ae
Tel : +971 600 524 647
Direct: +971 2 403 83 85

4 TROUBLESHOOTING

Please refer to the Emirates ID card Reader manual under FAQ section on the website http://www.inhealth.ae/ for any queries and doubts.

We ensure that the latest version of the manual will be available on our website for your continuous support.